

## Child Care Services Program

Workforce Solutions provides affordable child care for parents through funding provided by the Texas Workforce Commission and local match funds. The goal of the child care program is to enable low- to moderate-income families to become self-sufficient; support the physical, social, emotional, and intellectual development of children; and to prevent the abuse and neglect of children.

Our child care program also offers parents the freedom to choose the provider that best meets their needs. The parent may select any licensed or registered child care provider or a qualified relative to provide care for their children. The cost for the parent varies based on their gross monthly income.

## Eligibility

To be eligible for the child care program, families must be within the income guidelines and be working, in school, or in training a minimum of 25 hours per week for a one parent family or 50 hours per week for a two parent family. The family must reside in one of the nine counties in the Workforce Solutions Northeast Texas area.

**Call 903-794-8999 or 800-874-3226  
to see if you are eligible.**

**WORKFORCE SOLUTIONS  
CHILD CARE SERVICES  
NETWORKFORCE.ORG**

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**QUALITY  
CHILD CARE  
FINANCIAL  
ASSISTANCE**

**BECAUSE THEY  
DESERVE  
THE BEST**





## Selecting a Child Care Facility

Selecting a child care provider is one of the most important decisions for a parent. Before visiting a facility, it is helpful to identify the basic family needs that parents look for in a child care program. These may be the location of the program, the hours of operation, transportation services, etc.

After selecting child care programs that meet their basic needs, parents are urged to visit the programs to learn first-hand if it is the right program for the child/children and the family. There is no substitute for a “walk through” visit. Take the time to talk to the child care provider and ask questions about the children’s day-to-day activities and meals and/or snacks served.

## Quality Child Care

Some regulated providers are **Texas Rising Star Providers**, a voluntary program for providers committed to providing quality care and who are exceeding the state’s minimum licensing standards. A regulated provider may also be in the Texas School Ready! certification program which is based on a regulated child care provider’s demonstrated ability to prepare children for kindergarten.



**TEXAS  
RISING STAR**

## CHECKLIST FOR SELECTING A CHILD CARE FACILITY

When choosing a child care arrangement and monitoring a choice after enrollment, parents may want to use the following checklist:

- Staff members are warm and friendly.
- The children seem happy and relaxed.
- My child felt comfortable during the visit.
- The child care facility accepts children my child’s age.
- Activities are available for children of different age groups.
- There are enough staff members to care for the children.
- There are enough toys, books, paint and games in good condition.
- The classrooms are nicely arranged to allow for active and quiet play.
- The staff is trained to care for children.
- Staff members are respectful to children, co-workers, and parents.
- The program’s mission is appropriately focused on children.
- Parents are welcome and can visit without notice at any time.
- All fees are clear and concise.
- The facility is clean and safe.
- The hours of operation fit my schedule.
- Transportation is available if needed.